DX courses online

Browser Settings, Java Virtual Machine(JVM), Java Runtime Environment (JRE)

The purpose of this document is to provide the end user with the necessary steps to ensure that the browser settings and the virtual machine available comply with Netg standards. This will minimise potential technical problems when taking a Netg DX course online.

The steps below focus on two main areas: Browser settings and your Java Virtual Machine.

1. Launch your Internet Explorer

2. Click on Tools, Internet Options, Advanced Tab and enable all three setting for MS Java/VM.

Internet Options	×
General Security Privacy Content Connections Programs Advance	d
Settinger	
Microsoft VM	
V Java console enabled (requires restart)	
Java logging enabled	
Don't display online media content in the media bar	
Enable Automatic Image Resizing	
Enable Image Toolbar (requires restart)	
Play animations in web pages	
Play videos in web pages	
Show image download placeholders	
Show pictures	
🚬 🗹 Smart image dithering	
Printing	
Print background colors and images	
<u>R</u> estore Defaults	
OK Cancel <u>Apply</u>	

3. Click on Tools, Internet Options, Security, Internet or Intranet zone accordingly, Custom Level and select Low or Medium safety for the Java Permissions settings under Microsoft VM.

Security Settings	? ×
Settings:	
Enable	
O Prompt	
📑 Microsoft VM	
📑 Java permissions	
O Custom	
O Disable Java	
O High safety	
O Low safety	
Medium safety	
🖉 Miscellaneous	
Access data sources across domains	
O Disable	
O Enable	-
Reset custom settings	
Reset to: Medium Res	et
ОК Са	ancel

4. Click on Tools, Internet Options and Security Tab and enable all setting for Cookies. (In IE 6 and higher versions, cookies settings are located under Tools, Internet Options, Privacy, Advanced)

Security Settings	<u>?</u> ×
Settings:	
 Cookies Allow cookies that are stored on your computer Disable Enable Prompt Allow per-session cookies (not stored) Disable Enable Prompt Downloads File download Disable Enable Enable File download Disable Enable 	
Reset custom settings	
Reset to: Medium Reset	
OK Cance	el

5. Verify that you have a supported version of the MS Java Virtual Machine (JVM). You can view our minimum requirements per product on http://www.netg.com/CorporateSolutions/LearningServices/browsers.asp

Should you need to upgrade your JVM version, you can do that by following Microsoft guidelines on www.microsoft.com/java/

Alternatively you can download the Sun Java Virtual Machine, JRE 1.3.1_02 or JRE 141_02 (Java Runtime Environment) from

http://java.sun.com/products/archive/

6. Clear the local cache. You can do this by clicking on Tools, Internet Options and select to delete files and/or delete cookies from the Temporary Internet Files section

Internet Options
General Security Privacy Content Connections Programs Advanced
Home page You can change which page to use for your home page. Add <u>r</u> ess: <u>http://intra.netg.co.uk/</u>
Use <u>C</u> urrent Use <u>D</u> efault Use <u>B</u> lank
Temporary Internet files Pages you view on the Internet are stored in a special folder for quick viewing later. Delete Cookjes Delete Eiles
History The History folder contains links to pages you've visited, for quick access to recently viewed pages. Days to keep pages in history: 20 🔮 Clear History
Colors Fonts Languages Accessibility
OK Cancel Apply

7. You can now restart your browser and try initiating your session again.